

When, where, and how should you evacuate?

When heavy rain, typhoons, or other hazardous conditions are expected, weather and river information is announced in stages, and Amagasaki City issues evacuation information. Check the evacuation actions that correspond to the alert level. It is important to think in advance about when you should evacuate based on your own situation.

Alert levels	Evacuation information	Actions you should take
5	Emergency safety measures	Life-threatening danger → secure safety immediately!
4	Evacuation order	Everyone must evacuate from dangerous areas
3	Evacuation for the elderly and others requiring assistance	Elderly persons and others requiring assistance must evacuate from dangerous areas
2	Heavy rain and flood advisories, etc.	Check evacuation sites, emergency supplies, and how you will evacuate
1	Early advisory information	Check the weather information. Consider the possibility of evacuating

*At Alert Level 3, elderly persons and others who require more time to evacuate should evacuate voluntarily when they feel in danger.

Alert Level 4 requires evacuation for all, meaning **everyone must evacuate to a safe location** based on the situation and available information. **Remaining at home is also considered an evacuation** if safety can be ensured. Prepare daily with **shelter-in-place evacuation** in mind.

If remaining at home is difficult, **evacuate early to any safe location, not only designated evacuation sites. Evacuating to acquaintances** is also an evacuation option.

Evacuation actions

Evacuate far from where you are

Moving as far as possible from the area where the disaster will occur is called horizontal evacuation. Horizontal evacuation must, in principle, be carried out before the disaster occurs. Therefore, if there is sufficient time before impact, horizontal evacuation is appropriate.

Horizontal evacuation

Evacuate to a location higher than where you are now

Moving to the second floor or higher inside a building is called vertical evacuation. Vertical evacuation is suitable at night when visibility is poor or when you are already affected by the disaster.



*If your home is on the third floor or higher of a sturdy building, **shelter-in-place evacuation is also an evacuation option.**

Evacuating to acquaintances

Secure a safe evacuation destination in advance, such as the home of a relative or acquaintance you can go to during an emergency. Contact them beforehand to confirm safety and bring what you need for your stay at the evacuation site.

*If you feel unsafe, do not hesitate to evacuate to an evacuation site.

Create your own evacuation card!

A "My Evacuation Card" is your personal evacuation plan, created in advance to prepare for disasters. It summarizes **where you will obtain information, when, where, and how you will evacuate.**

It is important to place your completed card somewhere visible in daily life and share it with your family.

There is also a "how-to video" on YouTube!

Type of disaster	Name	Notes
Flood - Makogawa River	Hana Chikamatsu	Home is in an estimated inundation area (1-3 m)

My Evacuation Card

Type of disaster: _____ Name: _____ Notes: _____

Check! Judgment materials (What is dangerous around your home? What should you check during heavy rain or typhoons?)

When? When to flee (Under what conditions will you evacuate?)

Where? Evacuation destination (Where will you go? Which route?)

How? How to evacuate (With whom? On foot? By car?)

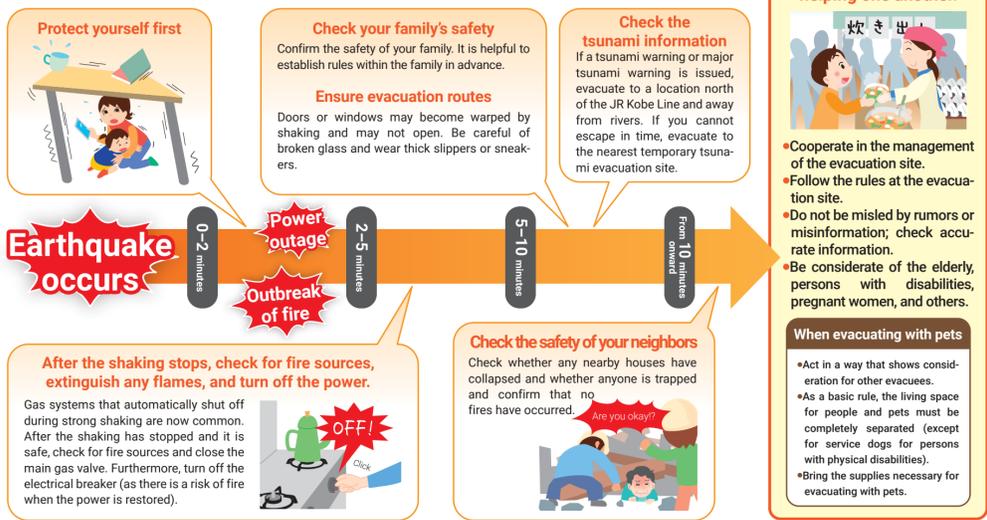
Daytime (when it is bright) / Nighttime (when it is dark)

What should you do when an earthquake occurs?

Think of earthquakes not as if they happen, but as when they happen.

Earthquake early warning

An earthquake early warning is an alert or forecast issued by the Japan Meteorological Agency through TV, radio, and emergency alert email (area email) that provides advance notice of strong shaking from an earthquake (before the shaking begins).



Life at evacuation sites should be based on helping one another.

- Cooperate in the management of the evacuation site.
- Follow the rules at the evacuation site.
- Do not be misled by rumors or misinformation; check accurate information.
- Be considerate of the elderly, persons with disabilities, pregnant women, and others.

When evacuating with pets

- Act in a way that shows consideration for other evacuees.
- As a basic rule, the living space for people and pets must be completely separated (except for service dogs for persons with physical disabilities).
- Bring the supplies necessary for evacuating with pets.

Let us prepare regularly!

Start household stockpiling to prepare for disasters!

Prepare what is necessary so that you can protect yourself and your family even in emergencies and maintain peace of mind.

To prepare for disasters, it is important not to treat household stockpiling as something unusual, but to **incorporate it naturally into daily life.**

Why is household stockpiling necessary?

It is generally said that it takes about three days for lifelines such as water, electricity, and gas to be restored or for relief supplies to arrive. Because you may need to endure on your own for the first three days (72 hours) after a disaster, **stockpiled supplies are essential.**

Let us incorporate stockpiling into daily life!

A rolling stock, in which you consume what you normally eat while keeping extra items in stock, is recommended.



Implement measures to prevent furniture from toppling over!

Many earthquake-related injuries are caused by furniture tipping over or falling. Tripping over fallen or tipped-over furniture and being injured by broken dishes and glass from collapsing furniture are major causes of injury and are very dangerous.

When an earthquake occurs, assume that furniture will fall. It is necessary to prepare for disasters.

If an earthquake happened right now...

Would the furniture around you fall? Would household items drop? Start with the **bedroom, children's room, and rooms where you spend most of time.**

- Reduce furniture by organizing and rearranging storage spaces.
 - Reconsider the placement of furniture.
 - Use anti-topping devices to make furniture less likely to fall.
- Start now to protect the lives of yourself and your loved ones from sudden disasters.
- Store heavy items on lower shelves.
 - Avoid placing items in hallways and on stairs.
 - Avoid placing furniture in the bedroom as much as possible.
 - Secure furniture.
 - Use stoppers or boxes to secure the tops of furniture.
 - Lock doors with stoppers.

Check where you obtain information! Having multiple sources gives peace of mind.

- Amagasaki City website**
You can check disaster and emergency information.
URL (website): <https://www.city.amagasaki.hyogo.jp>
- Hyogo Emergency Net (app)**
Advance registration required.
During disasters, emergency information (such as evacuation shelter openings) is sent by the city. *The "Hyogo Emergency Net" app must be downloaded. If downloading is difficult, have someone who understands it help you register.
- Emergency Alert Email (Area Email)**
In some cases, settings may be necessary. For details, contact your mobile carrier.
Emergency information is delivered to mobile phones that support emergency alert email or area email.
- Social Media**
X (formerly Twitter), Facebook, LINE@, Amagasaki City Hall.
- TV remote's i-button**
On TVs that support data broadcasting, you can press the i-button to check weather information and disaster information.
- Municipal Disaster Prevention Radio System**
Disaster and evacuation information is broadcast to residents through loud warnings and sirens. When you hear a broadcast, remain calm, collect information from TV or radio, and act with composure.
- Disaster information telephone service 050-5536-6953**
By calling this number, you can listen again to the most recent broadcast made within the past 24 hours. (Call charges apply)
- Underground malls and facilities for people requiring assistance**
Underground malls and facilities for people requiring assistance located in the city are required under the Flood Control Act to prepare an evacuation assurance plan and conduct drills based on the plan. Facility names are listed on the city's website.
- Disaster Emergency Message Dial 171**
During a disaster, telephone lines may be difficult to connect. By calling Disaster Emergency Message Dial 171, you can record and play back messages.
- Disaster Message Board**
The Disaster Message Board provided by NTT and mobile phone carriers can be used when an Internet connection is available during a disaster.

Check your household preparations!

Everyone needs different items. Add what you and your family require in the blank spaces.

- Items to keep at home**
- Water (three liters per person per day)
 - Vegetable juice
 - Washed rice
 - Paper plates, paper cups, disposable chopsticks
 - Portable gas stove (including gas canisters)
 - Portable toilet (six uses per person per day)
 - Tissues, toilet paper
 - Dry shampoo
 - Masks
 - Alcohol disinfectant
 - Blankets, aluminum blankets
 - Disposable heating pads
 - Water storage tank, water bags
 - Plastic bags, garbage bags
- Everyday items to take with you in an emergency**
- Glasses, contact lenses*
 - Compression stockings (to prevent economy-class syndrome during evacuation)
 - Cloth duct tape
 - Rubber bands
- Emergency supplies**
- Water
 - Alpha rice, instant noodles, canned foods, retort foods, etc.
 - Snacks (candy, chocolate, etc.)
 - Portable toilet
 - Medication handbook and medicines*
 - Underwear, change of clothes, towels
 - Chewable toothpaste, toothbrush set
 - First-aid kit (disinfectant, bandages, etc.)
 - Wet wipes
 - Whistle or personal safety alarm
 - Cash (including coins)
 - Daily necessities* (smartphone, Individual Number Card, etc.)
 - Portable charger (for smartphones, etc.)*
 - Charging cable
 - Portable radio (hand-crank type, etc.)
 - LED lantern, batteries
 - Scissors, cutter
 - Writing utensils (pen, notebook, marker)
 - Plastic wrap, aluminum foil
 - Rain poncho
 - Work gloves
 - Foldable slippers
 - My Evacuation Card
 - Bankbook
 - Personal seal
 - Copies of ID, such as your driver's license

Plus, more to your emergency kit!

- Women's supplies**
 - Sanitary products
 - Sanitary shorts
 - Pantyliners
 - Opaque garbage bags
 - Poncho (for privacy)
 - Skincare and cosmetic items*
- Supplies for households with children**
 - Powdered and liquid milk, baby food
 - Disposable nursing bottles
 - Diapers and baby wipes
 - Baby carrier*
 - Items that help calm your child* (toys, snacks, etc.)
 - Children's shoes*
 - Maternal and Child Health Handbook*
 - Breastfeeding cover
 - Breast pads
- Preparations for households with elderly persons**
 - Nursing care food
 - Dentures and denture cleaner*
 - Cane*
 - Hearing aid*
 - Adult diapers
 - Nursing care supplies
- Preparations for households with pets**
 - Pet sheets and diapers
 - Collar, leash, and harness
 - Pet food and water
 - Name tag (with contact information)
 - Cage
 - Rabies and other vaccination certificates

Protecting lives: Thinking about disaster prevention and mitigation efforts

Concepts of self-help, mutual help, and public help

Preparations and measures taken on a daily basis are extremely helpful when a disaster occurs. There are the concepts of self-help, mutual help, and public help to minimize damage as much as possible. Discuss with your family and community in advance so that you can act calmly in an emergency. Use this hazard map and disaster prevention guide to prepare for emergencies.



Emergency contact information during a disaster

Weekdays	8:30 a.m. to 7:00 p.m.	Amagasaki City Call Center	Phone 06-6375-5639	We will respond to your inquiry and guide you to the relevant department.
Saturdays, Sundays, and holidays	9:00 a.m. to 5:00 p.m.		Fax 06-6375-5625	
Dates and times other than the above			Amagasaki City Hall's nighttime contact number	As a general rule, your inquiry will be forwarded to the relevant department.
			Phone 06-6489-6900	

If you call the relevant department directly, contact the department below according to the type of damage. (Please note that phone lines may be difficult to connect during a disaster.)

Type of damage	Responsible department	Phone number	Type of damage	Responsible department	Phone number
Consultation regarding disaster prevention	Disaster Management Division	06-6489-6165	Dislodged or protruding manhole covers, water flowing from manholes, sewage backflow into homes, etc.	Sewerage Construction Division	06-6489-6562
Fire, illness, or injury	Fire Department	Dial 119 (no area code required)	Fallen trees (on roads)	Road Maintenance Section	06-6415-6223
Road flooding, clogged gutters	Road Maintenance Section	06-6489-6486	Fallen trees (in parks)	Park Maintenance Division	06-6489-6531
River or waterway overflow	River and Port Division	06-6489-6498			

Lifelines

When inquiring about utilities, providing your customer number listed on your usage notice will make the process smoother. Write your customer number next to each contact.

Telephone problems	Gas leaks	Power outages	Water outages, leaks, etc.
NTT West 113 (no area code) (From mobile phones and PHS) 0120-444-113 NTT West website	Osaka Gas Co., Ltd. 0120-7-94817 (For gas leaks only) 0120-7-19424	Kansai Transmission and Distribution, Inc. 0800-777-3081	Water and Sewerage Telephone Service Center 06-6375-0002 Disaster and Non-Fire Related Security Room, Water and Sewerage Office 06-6489-7400
Customer number	Customer number	Customer number	Customer number